

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 070442

ORIGINAL

Regarding a complaint by (Person making the complaint): MARICELA PARDO
Against (Utility name): ILLINOIS Energy Savings CORP.
As to (Reason for complaint) I cancel the service FROM this company
and they are charging A High cost. For Fee
OF cancellation. I can't pay this.
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2155 N. TALMAN Ave.

The service address that I am complaining about is _____

My home telephone is (773) 450-2350

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 725-5526

(Full name of utility company) U.S. Energy Savings CORP. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.50 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1- ON November 22, 2006 I was offer The Service OF Another Company call us. Energy Savings. Which was OFFERING a Better way to Save money FOR GAS. They Promise to Lower my GAS Bill. and to pay less.

2- I don't think They Lower my GAS COSS Because I never save money. I was paying more.

3- So I call them to cancel Because I was satisfied with there monthly charges. I never save money with them I was paying more then Before so they lie.

Please clearly state what you want the Commission to do in this case:

I was Trick. and this company Take advantage OF me. I spend more money FOR my GAS BILLS all they Promise was a Fraud. I can not pay what they are charging FOR cancellation fees. I don't make ^{enough} money to pay.

Date: 8/1/2007
(Month, day, year)

Complainant's Signature Maricela Pardo

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

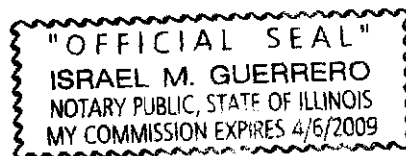
I, Maricela Pardo, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Maricela Pardo

Subscribed and sworn/affirmed to before me on (month, day, year) 8/1/07

Israel M. Guerrero
Notary Public, Illinois

AUG - 9 2007



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.